

Crawler LLC Limited Warranty

For Crawler Products and Accessories

Welcome to the Crawler Family! Please read this warranty carefully and consult your User Manual before requesting warranty service to avoid a possible service call.

WARRANTY COVERAGE

This ONE YEAR LIMITED WARRANTY on parts is limited to the terms set forth below:

Crawler LLC ("Crawler") warrants those Crawler products purchased in the United States against defects in materials and workmanship for a period of one (1) year from the date of original retail purchase ("Warranty Period"). To ensure warranty service, keep the dated bill or sale receipt as evidence of the purchase date. Crawler LLC, will not allow any returns or refunds. Crawler will only repair or replace the item.

If a defect arises and a valid claim is received by Crawler within the Warranty Period, Crawler will provide, when needed, service labor to repair a manufacturing defect at its designated Service Center. To obtain warranty service in the United States, you must call our Customer Support at 1.866.572.8297, 9:00am – 5:00pm CST. The determination of service will be made by Crawler Customer Support. PLEASE DO NOT RETURN YOUR PRODUCT TO CRAWLER WITHOUT PRIOR AUTHORIZATION AND REPAIR MEMO NUMBER.

PARTS

New or remanufactured replacements for defective parts will be used for repairs by Crawler at its designated Service Center for the Warranty Period. Such replacement parts are warranted for the remaining portion of the original Warranty Period.

SERVICE

During the Warranty Period, at its option, Crawler will (1) repair the defective part(s), (2) replace the defective part(s), or (3) replace the entire product. The customer will be required to ship the product to the Service Center indicated at the time Customer Service is contacted to make the necessary repairs. You are responsible for all transportation charges to and from the Service Center. Crawler is not responsible for the de-installation or re-installation of the product.

PACKAGING AND SHIPPING INSTRUCTIONS

When you send the product to the authorized Crawler Service Center you must use the original cart, box and packaging material or an equivalent as approved by Crawler. Crawler accepts no responsibility for any damage during shipping due to improper packaging.

EXCLUSIONS AND LIMITATIONS

This warranty does not cover defects, malfunctions or failures resulting from shipping or transit accidents, abuse, misuse, operation contrary to furnished instructions operation on incorrect power supplies, operation with faulty associated equipment, modification, alteration, improper servicing, tampering or normal wear and tear or products which the serial number has been removed or defaced.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. CRAWLER SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF CRAWLER CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, CRAWLER IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, DOWN TIME, AND ANY DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

Crawler retains the right to assess all warranty claims and to determine if damages are covered by the warranty. In the case of a claim that is not covered by the warranty you will be contacted to determine whether Crawler should repair the damages for a fee or whether the product should be returned to you as received by the Service Center. There are no warranties which extend beyond the description on the face hereof.

USER MANUAL

Please review your User Manual carefully so that you will understand the installation and operation of your Crawler product and how to maximize its safety and efficiency.

WARRANTY

For warranty service information contact Crawler at 1.866.572.8297, 9:00am – 5:00pm CST. Parts and service labor that are the responsibility of Crawler will be provided without charge. Other service is at customer's expense.

SERVICE